
H.264 NETWORK Embedded DVR

USER MANUAL

V2.1



CAUTION

**RISK OF ELECTRIC SHOCK
DO NOT OPEN**



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER. NO USER SERVICABLE PARTS INSIDE.

REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the products' enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING: TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.

CAUTION: TO PREVENT ELECTRIC SHOCK, MATCH WIDE BLADE OF THE PLUG TO THE WIDE SLOT AND FULLY INSERT.

CONTENT

1 INTRODUCTION	5
1.1 MAIN FEATURE	5
1.2 PRODUCT FEATURES	5
1.2.1 PARAMETER (4/8/16 CH)	5
1.3 ENVIRONMENT ADAPTABILITY	6
2. DEVICE OPERATION MANUAL	7
2.1 REMOTE CONTROL	7
2.2 TURN ON DVR	7
2.3 TURN OFF DVR	7
2.4 LOGIN SYSTEM	8
2.4.1 PREVIEW	8
2.4.2 DESKTOP SHORTCUT MENU Desktop shortcut menu	8
2.5 MAIN MENU	9
2.6 PLAYBACK	9
2.7 RECORD MODE	12
2.8 ALARM OUTPUT	13
2.9 PTZ CONTROL	13
3. COLOR SETTING	18
3.1 COLOR SETTING	18
3.2 OUTPUT ADJUST	19
3.3 LOGOUT	19
3.4 WINDOW SWITCH	20
4 MAIN MENU	21
4.1 MAIN MENU NAVIGATION	21
4.2 Record	22
4.2.1 RECORD CONFIGURATION	22
4.2.2 SNAPSHOT STORAGE	24
4.2.3 PLAYBACK	25
4.2.4 BACKUP	25
4.3 ALARM FUNCTION	26
4.3.1 MOTION DETECTION	26
4.3.2 VIDEO BLIND	28
4.3.3 VIDEO LOSS	29
4.3.4 ALARM INPUT	29
4.3.5 ALARM OUTPUT	30
4.3.6 ABNORMAL	30
4.4 SYSTEM SETUP	31
4.4.1 GENERAL	31
4.4.2 ENCODE SETUP	32
4.4.3 NETWORK SETUP	33
4.4.4 NETSERVICE	34
4.4.5 GUI DISPLAY	39

4.4.6 PTZ SETUP	41
4.4.7 RS232 SETUP	41
4.4.8 TOUR SETUP	42
4.5 ADVANCED	42
4.5.1 HDD MANAGE	42
4.5.2 ACCOUNT	43
4.5.3 ONLINE USER	45
4.5.4 TV ADJUST	46
4.5.5 AUTO MAINTAIN	46
4.5.6 RESTORE	46
4.5.7 UPGRADE	47
4.6 INFO	47
4.6.1 HDD INFO	47
4.6.2 BPS	48
4.6.3 LOG	48
4.6.4 VERSION	49
4.7 SHUT DOWN	49
5 FAQ AND MAINTENANCE	50
5.1 FAQ	50
5.2 MAINTENANCE	54

1 INTRODUCTION

1.1 MAIN FEATURE

5000 series of digital video recorder include 4/8/16-channel with CIF/HD1/D1 recording resolution. It has local recording, playback, and supports triple encoding: remote network surveillance, data backup, parameter setting, motion detection and USB mouse.

1.2 PRODUCT FEATURES

- ✧ H.264 compression
- ✧ Two USB interfaces, USB2.0 for data backup, USB1.1 for mouse operation.
- ✧ 3.5" SATA HDD.
- ✧ Special file system for security.
- ✧ 16 bit color translucent user-friendly GUI, with notes for selected menu items.
- ✧ Optimized four channel simultaneously playback.
- ✧ Double level user management.
- ✧ Support live view, parameter setting and copy playback video via network.

1.2.1 PARAMETER (4/8/16 CH)

Item	Device Parameter	Specification
System	Language	Simplified Chinese, Traditional Chinese ,Turkish, Thai, English ,Spanish ,Polish ,Italian ,German, French, Portuguese
	GUI	Graphic menu(OSD Menu)
	password	user password, administrator password
Video	Video in	4/8/16ch composite video input 1.0Vp-p, impedance75Ω, BNC
	Video out	1ch composite video output, BNC
	Video display	1/4/9/16channel switch
	Video standard	PAL, 25f/s, CCIR625line, 50scene NTSC, 30f/s, CCIR525line, 60scene
Audio	Audio input	1ch audio input, impedance600Ω, RCA
	Audio output	1ch audio output, impedance600Ω, RCA
	Basic electricity output	Linearity electricity
	Record style	Audio video recorded simultaneously

	Audio compression	ADPCM
Picture proceeding and store	Picture compression	H.264
	Picture resolution	CIF/HD1/D1
	Streaming style	ISO14496-10
	Audio style	ADPCM
	Data storage	SATA HDD storage(optional)
Connector	Network interface	RJ45, 10M/100M
Connector	Serial interface	Support 1 RS485
	Network interface	RJ45, 10M/100M
Software upgrade	Support USB firmware upgrade	
others	Voltage input	AC:110~240V
	Voltage output	DC: 12V@4A
	Power Consumption	6W without HDD
	Working temperature	-10----50℃

1.3 ENVIRONMENT ADAPTABILITY

For safety, while using the DVR, please pay attention to the following details:

- 1) When installing the device, please comply with all the electric products' safety criteria.
- 2) Power and ground:
 - ◆ Do not touch the power and DVR with a wet hand
 - ◆ Do not drop liquid on DVR
 - ◆ Do not put any object on DVR
 - ◆ Please use soft dry cloth to clean DVR; do not use chemical impregnant.
 - ◆ The Device will have voltage before startup if the power line is connected to power source.
 - ◆ Please unplug power line from power source if the Device is not intended to be used for a prolonged time.

2. DEVICE OPERATION MANUAL

In device operation, the enter key on remote control has the same function as left click of the mouse.

2.1 REMOTE CONTROL

In device operation, the enter key on remote control has the same function as left-click of the mouse.

Serial number	Name	Function
1	Multi-window button	Same function as Multi-window button on the front panel
2	Numeric button	Code input/number input/channel switch
3	【Esc】	Same function as 【Esc】 button in the front panel
4	Direction button	Same function as direction button in the front panel
5	Record control	Control the record
6	Record mode	Same function as “Record mode”
7	ADD	Input the number of DVR to control it
8	FN	Assistant function

2.2 TURN ON DVR

Plug the power supply and turn on the power supply switch. Power supply indicator light shining indicates turning on the video recorder. After the startup you will hear a beep. The default setting of video output is multiple-window output mode. If the startup time is within the video setting time, the timing video recording function will start up automatically. Then the video indicator light of corresponding channel is shining and the DVR is working normally.

Note:1. Make sure that the input voltage corresponds with the switch of the DVR power supply.

2. Power supply demands: 220V±10% /50Hz.

Suggest using the UPS to protect the power supply under allowable conditions.

2.3 TURN OFF DVR

There are two methods to turn off the DVR. Entering [main menu] and choosing [turn off] in the [turn off the system] option is called soft switch. Pressing the power supply switch is called hard switch.

Illumination:

1. Auto resume after power failure

If the DVR is shut down abnormally, it can automatically backup video and resume previous working status after power failure.

2. Replace the hard disk

Before replacing the hard disk, the power supply switch in the real panel must be turned off.

3. Replace the battery

Before replacing the battery, the setting information must be saved and the power supply switch in the real panel must be turned off. The DVR uses button battery. The system time must be checked regularly. If the time is not correct you must replace the battery, we recommend replacing the battery every year and using the same battery type.

2.4 LOGIN SYSTEM

When the DVR boots up, the user must login and the system provides the corresponding functions with the user purview. There are three user settings. The names are **admin**, **guest** and **default** and these names have no password. **Admin** is the super user purview; guest and **default**'s permissions are preview and video playback. User **admin** and **guest**'s password can be revised, while their permissions can't be revised; user **default** is the default login user whose permission can be revised but not its password.



System Login





Password protection: If the password is continuous wrong three times, the alarm will start. If the password is continuous wrong five times, the account will be locked. (Through reboot or after half an hour, the account will be unlocked automatically).

For your system security, please modify your password after first login.

2.4.1 PREVIEW

You can right click mouse to choose the switch between the windows.

The system date, time and channel name are shown in each viewing window. The surveillance video and the alarm status are shown in each window.

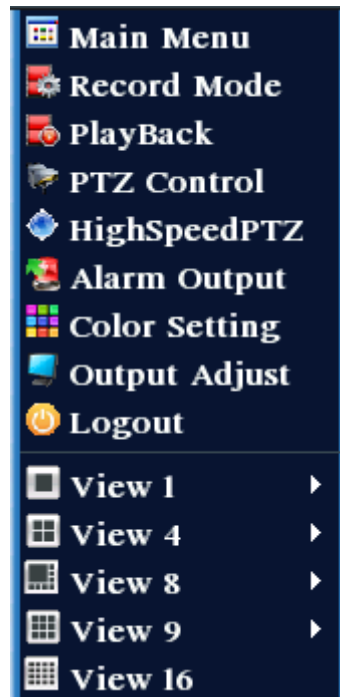
1		Recording status	3		Video loss
2		Motion detect	4		Camera lock

Preview icon

2.4.2 DESKTOP SHORTCUT MENU Desktop shortcut menu

In preview mode you can right click mouse to get a desktop shortcut menu. The menu includes:

main menu, record mode, playback, PTZ control, High Speed PTZ, Alarm Output, color Setting, Output adjust, Log out, view1/4/8/9/16 screens.



Shortcut Menu

2.5 MAIN MENU

When you login, the system main menu is shown as below.



Main Menu

2.6 PLAYBACK

There are two methods for you to play the video files in the hard disk.

1. In the desktop shortcut menu.
2. Main menu>Record->Playback

Note: The hard disk that saves the video files must be set as read-write or read-only state.(4.5.1)



video playback

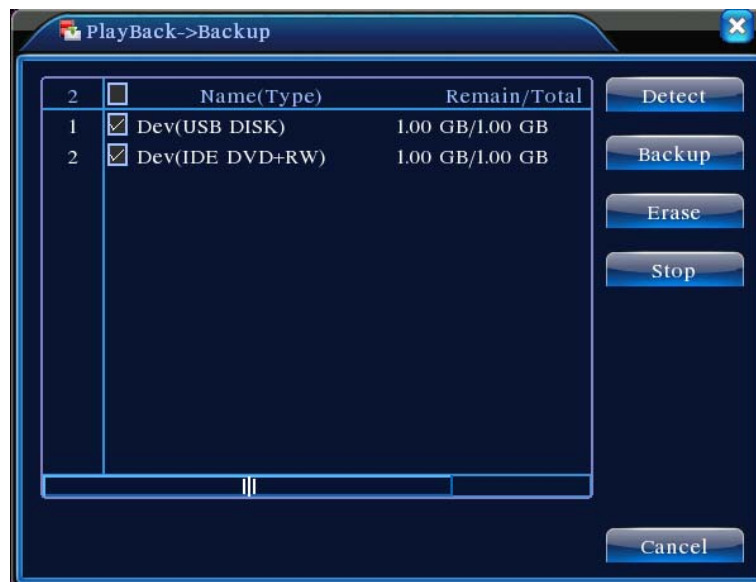
- | | | |
|-----------------|---------------------|---------------------|
| 1. listed files | 2. file information | 3. file searching |
| 4. file backup | 5. Operation hint | 6. Playback control |

【Listed files】 Look up the listed files that accord with the searching criteria.

【File information】 Look up the found file information.

【File backup】 Backup the chosen file. Click the button and operate as followed.

Note: The storage must be installed before the file backup. If the backup is terminated, the already backup can playback individually.



detect the storage

Detect: Detect the storage connected with the DVR such as hard disk or universal disk.

Erasure: Choose the file to delete and click erasure to delete the file.

Stop: Stop the backup.

Backup: Click backup button and the dialog box is popped up. You can choose the backup file according to the type, channel and time.



recording backup

Remove: Clear the file information.

Add: Show the file information satisfying the set file attributes.

Start/Pause: Click the play button to start the backup and click the pause button to stop the backup.

Cancel: During backup you can exit the page layout to carry out other functions.

【File searching】 Search the file according to the searching parameter.





file searching

File type: Set the searching file type.

Channel: Set the searching channel.

Start Time: Set the searching time scan.

【Playback control】 Refer to the following sheet for more information.


Button	Function	Button	Function
	Play/pause		Backward

	Stop		Slow play
	Fast play		Previous frame
	Next frame		Previous file
	Next file		Circulation
	Full screen		

Note: Frame by frame playback is only performed in the pause playback state.

【Operation hint】 Display the function of the cursor place.

Special functions:

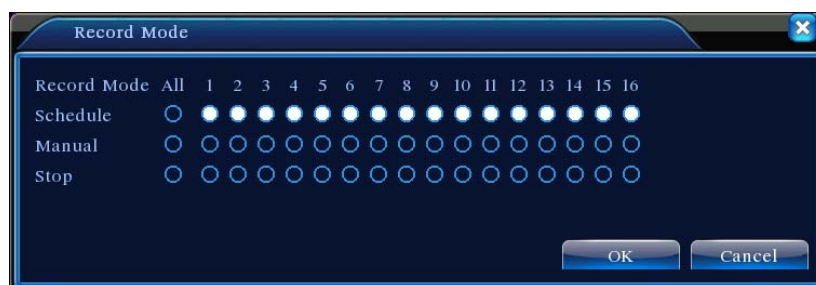
Accurate playback: Input time (h/m/s) in the time column and then click play  button. The system can operate accurate playback according to the searching time.

Local zoom: When the system is in single-window full-screen playback mode, you can drag your mouse in the screen to select a section and then left click mouse to realize local zoom. You can right click mouse to exit.

2.7 RECORD MODE

Please check current channel status: “○” means it is not in recording status, “●” means it is in recording status.

You can use desktop shortcut menu or click [main menu]> [recording function]> [recording set] to enter the recording control interface.



Record Mode

【Schedule】 Record according to the configuration.

【Manual】 Click the all button and the according channel is recording no matter the channel in any state.

【Stop】 Click the stop button and the according channel stops recording no matter the channel in any state.

2.8 ALARM OUTPUT

Please check current channel status: “○” means it is not in alarming status, “●” means it is in alarming status.

You can use desktop shortcut menu or click [main menu]> [alarm function]> [alarm output] to enter the alarm output interface.



alarm output

【Configuration】 Alarm is on according to the configuration.

【Manual】 Click the all button and the according channel is alarming no matter the channel in any state.

【Stop】Click the stop button and the according channel stops alarming no matter the channel in any state.

2.9 PTZ CONTROL

Operation interface is as followed. The functions include: PTZ direction control, step, zoom, focus, iris, and setup operation, patrol between spots, trail patrol, boundary scan, assistant switch, light switch, level rotation and so on.

Note1. Decoder A(B)line connects with DVR A(B)line. The connection is right.



2. Click [main menu] >[system configuration] >[PTZ setup] to set the PTZ parameters.



3. The PTZ functions are decided by the PTZ protocols.





PTZ setup

【Speed】 Set the PTZ rotation range. Default range: 1 ~ 8.

【Zoom】 Click  /  button to adjust the zoom multiple of the camera.

【Focus】 Click  /  button to adjust the focus of the camera .

【Iris】 Click  /  button to adjust the iris of the camera.

【Direction control】 Control the PTZ rotation. 8 directions control is supportive.(4 directions in Front panel is supportive)

【High speed PTZ】 Full-screen show channel image. Left press mouse and control PTZ to rotate orientation. Left press mouse and then rotate the mouse to adjust the zoom multiple of the camera.

【Set】 Enter the function operation menu.

【Page switch】 Switch between different pages.

Special functions:

1. Preset

Set a location for the preset, calls the preset points, PTZ automatically turns to the setting position

1) Preset option

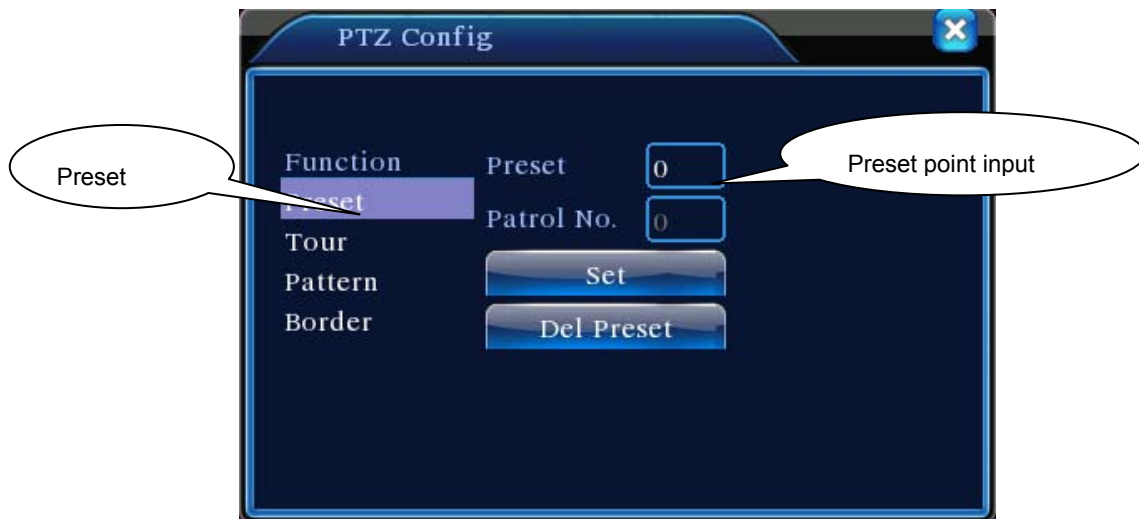
Set a location for the preset, procedure is as follows:

Step1: in Picture 3.10, click the Direction button will turn into preset position , click the Settings button to enter Picture 3.11.

Step 2: click the Preset button , then write the preset points in the input blank,

Step 3: click Settings button, return the Picture 3.10 Complete setup, that is the preset points and preset position corresponds.

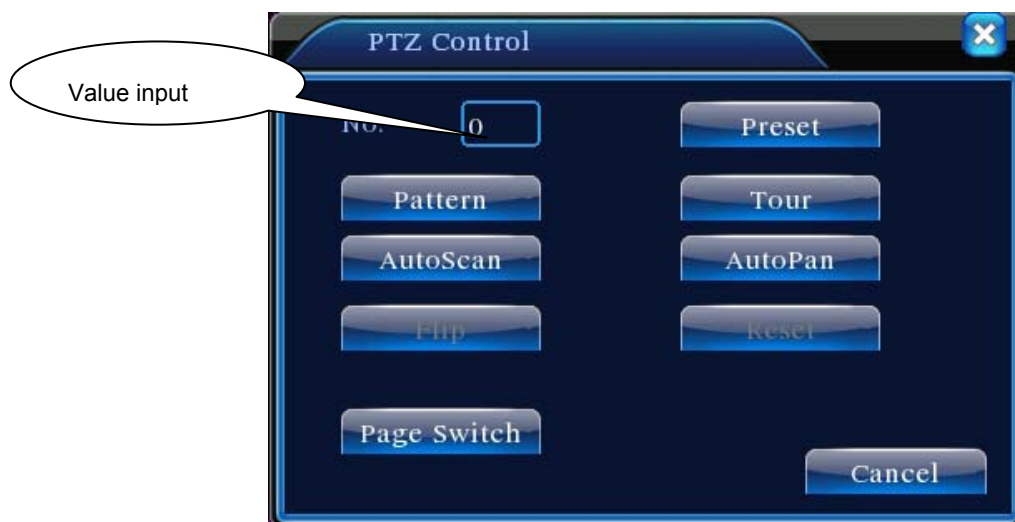
Clear Preset: Input preset points, click Remove button, remove the preset.



Preset Settings

2) Preset Point Calls

In Picture 3.10, click Page Shift button, enter PTZ control interface as shown in Picture 3.12. In the input blank, write the preset points, then click Preset button, PTZ turn to the corresponding preset point.



PTZ Control

2. Cruise between Points

Multiple preset points connected cruise lines, call cruise between points, the PTZ run around on the line

1) Cruise Between Points Settings

Cruise lines are connected by multiple preset points, setting procedure is as follows:

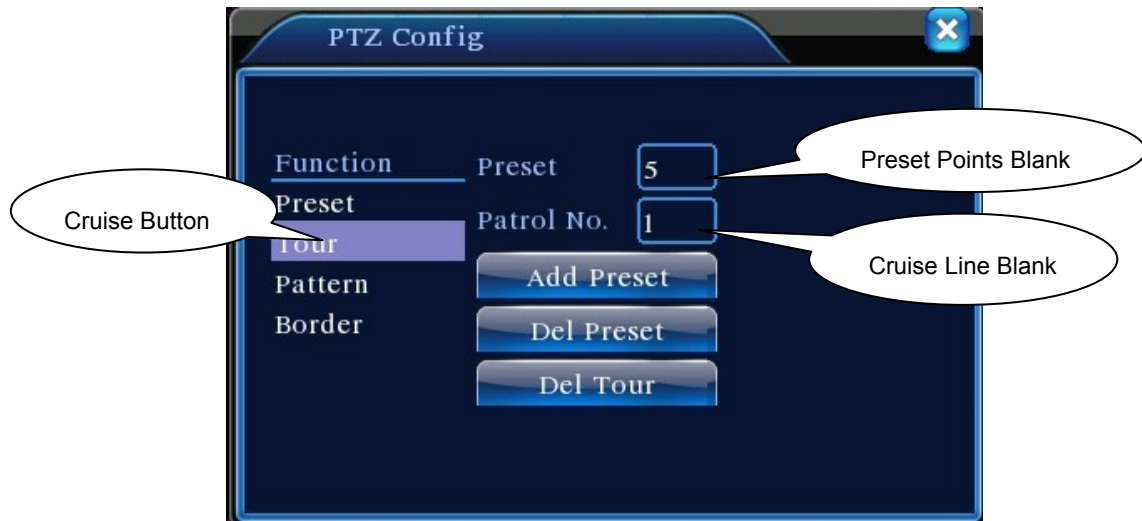
Step1: In Picture 3.10, the Direction key will turn PTZ to designated location , click Settings button to enter Picture 3.13,

Step 2: click Cruise buttons, the write proper value into the Cruise Line and Preset Points blank, then click Add Preset Points button, complete setting (also can add and delete cruise line which has been set up)

Step 3: repeat step1 and step2 , until set out all the preset designated cruise lines.

Remove Preset: Please input preset value in the blank, click Remove Preset button, then remove the preset points.

Remove Cruise Line: Input the number of cruise line, click Remove Cruise Lines button, then remove the cruise lines set.



Cruise Between Points Settings

2) The Calls of Cruise between Points

In Picture 3.10, click Page Shift button, enter PTZ control menu as shown in Picture 3.12. Please input the number of cruise in the value blank, then click Cruise between Points button, PTZ begins to work on the cruise line. Click Stop button to stop cruise.

3. Scan

PTZ also can work on the preset scan line repeatedly.

1) Scan setup

Step1: In Picture 3.10, click Setup button , enter Picture 3.14;

Step2: Click Scan button, the input proper value in the scan value blank;

Step3: Click Start button, enter Picture3.10, here you can set the following items: Zoom、Focus、Aperture、Direction and so on. Click Setup button to go back Picture 3.14;

Step4: Click End button to complete setup. Click the right button of the mouse to exit.



Scan Setup

2) Scan Calls

In Picture 3.10, click Page Shift button, then enter PTZ control menu as shown in Picture 3.12. Please input the number of scan in the value blank , then click Scan button, PTZ begins to work on the scan line . Click Stop button to stop.

4. Boundary Scan

1) Boundary Scan setup

Step1: In Picture 3.10, click Direction button to turn the PTZ to preset direction, then click Setup button enter Picture 3.15, select the left boundary, return to Picture 3.10;

Step2: Please click direction arrows to adjust PTZ direction, click Setup button enter Picture3.15, then select the right boundary ,return to Picture 3.10;

Step3: Complete setup, that is the position of left and right boundary



Boundary Scan Setup

2) Boundary Scan Calls

In Picture 3.10, click Page Shift button, then enter PTZ control menu as shown in Picture 3.12.

Please input the number of scan in the value blank , then click Scan button, PTZ begins to work on the scan line . Click Stop button to stop.

5. Horizontal Rotating

Click Horizontally Rotating button, PTZ begins to rotate horizontally (relative to the original position of the camera). Click the Stop button to stop.

6. Rotate

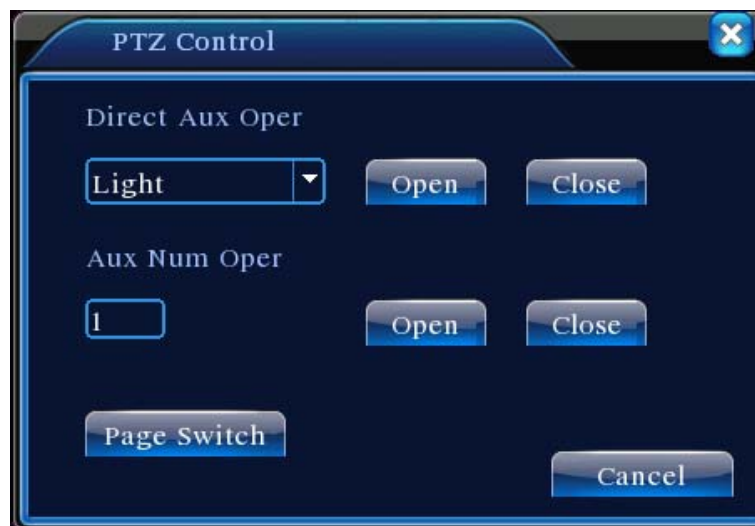
Click on horizontal Rotating button, PTZ turn around.

7. Reset

PTZ restart, all the data clears to 0.。

8. Page Shift

In Picture 3.12, click Page Shift button into Picture3.16, setting auxiliary function. Auxiliary number corresponding to auxiliary switch on the decoder.



Auxiliary Function Control

【Intuitive Auxiliary Operation】 choose auxiliary equipment, select Open or Close button, switch control;

【Auxiliary Number】 The operation of corresponding auxiliary switch according to PTZ agreement;

【Page Shift】In Picture 3.16, click Page Shift button enter the Picture 3.17 PTZ Main Menu , the menu itself can be control by the menu control buttons

3. COLOR SETTING

3.1 COLOR SETTING

Set the selective image parameters (current channel for single window display and cursor place for multi-window display). You can use the desktop shortcut menu and enter the interface. The image parameters include: tonality, brightness, contrast, saturation. You can set different parameters at different time sections.



Color Setting

3.2 OUTPUT ADJUST

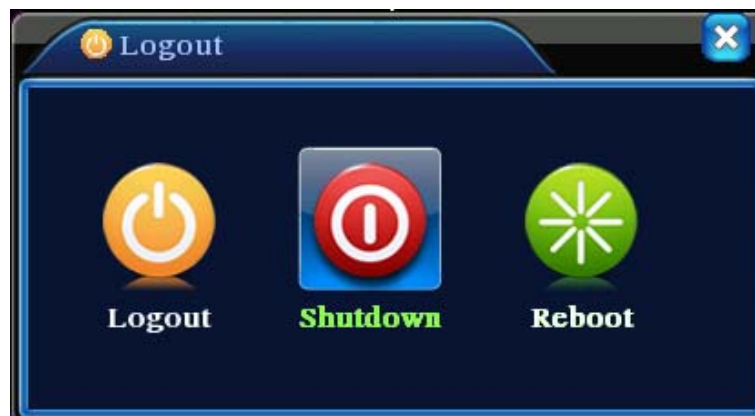
Adjust TV output area parameters. You can use the desktop shortcut menu or enter [main menu]> [management tools]> [Output adjust].



Output Adjust

3.3 LOGOUT

Logout, shut down the system or reboot up. You can use the desktop shortcut menu or enter [main menu].



Logout/Shutdown/Reboot the system

【logout】 Quit the menu. Offer password next entrance.

【shut down】 Quit the system. Turn off the power supply.

When press the shut down button, there is schedule hint. After three seconds, the

system is shut down. Cancel midway is of no effect.

【reboot】 Quit the system. Reboot up the system..

3.4 WINDOW SWITCH

Preview in single window/four windows/eight windows/nine windows/sixteen windows according to the choice.

4 MAIN MENU

4.1 MAIN MENU NAVIGATION

Main menu	Sub menu	Function
Record	Configuration	Set the recording configuration, recording type, recording time section
	playback	Set recording look-up, recording play, video file storage
	backup	Detect or format backup equipment, back the selective files
Alarm	Motion detection	Set motion detect alarm channel, sensitivity, area, linkage parameters: defending time section, alarm output, screen hint, recording, PTZ, patrol
	Video blind	Set camera mask alarm channel, sensitivity, linkage parameters: defending time section, alarm output, screen hint, recording, PTZ, patrol
	Video loss	Set video loss alarm channel, linkage parameters: defending time section, alarm output, screen hint, recording, PTZ, patrol
	Alarm input	Set alarm input channel, equipment type, linkage parameters: defending time section, alarm output, screen hint, recording, PTZ, patrol
	Alarm output	Set alarm mode: configuration, manual, shut down
System configuration	General configuration	Set system time, data format, language, hard disk full time operation, machine number, video format, output mode, summertime, stay time
	Encode configuration	Set main(assistant)coding parameter: code mode, resolving ability, frame rate, code stream control, image quality type, code stream value, frame between value, video/audio enable
	Network configuration	Set basic network parameters, DHCP and DNS parameters, network high speed download
	Net Mode	PPPOE、NTP、Email、IP purview、DDNS parameter
	GUI display	Set channel name, preview hint icon state, transparency, cover area, time title, channel time fold
	PTZ configuration	Set channel, PTZ protocol, address, baud rate, date bit, stop bit, check
	Serial port Configuration (RS232)	Set serial port function, baud rate, date bit, stop bit, check
	Tour	Set patrol mode and interval time

Management tools	Hard disk management	Set appointed hard disk as read-write disc, read-only disc or redundant disc, clear data, resume date and so on
	User management	Modify user, team or password. Add user or team. Delete user or team.
	Online user	Break the connection with the already login user. Lock the account after break until booting up again.
	TV adjust	Adjust TV upside, downside, nearside, starboard distance
	Automatic maintenance	Set automatic reboot system and automatic deleting files.
	Restore	Resume setup state: common setup, code setup, recording setup, alarm setup, network setup, network service, preview playback, serial port setup, user management
System information	Hard disk information	Display hard disk capability and recording time
	Code stream statistics	Display code stream information
	Log information	Clear all log information according to the log video and time
	Edition information	Display edition information
Shut down		Logout, shut down or reboot

4.2 Record

4.2.1 RECORD CONFIGURATION

Set the recording parameters in the surveillance channel. The system is set 24 hours consecutive recording in the first startup. You can enter [main menu]> [recording function]> [recording setup] to set.

Note: There is at least one read-write hard disk. (refer to chapter 4.5.1)

Channel	1	Redundancy	<input type="checkbox"/>
Length	60 min	PreRecord	5 Sec.
Record Mode	<input checked="" type="radio"/> Schedule <input type="radio"/> Manual <input type="radio"/> Stop		
Week	Thu	Regular	Detect Alarm
Period 1	00 : 00 - 24 : 00	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Period 2	00 : 00 - 24 : 00	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
Period 3	00 : 00 - 24 : 00	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
Period 4	00 : 00 - 24 : 00	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>

Advanced OK Cancel

Record Config

【Channel】 Choose the corresponding channel number to set the channel. Choose the all option to set the entire channels.

【Redundancy】 Choose the redundancy function option to implement the file double backup function.

Double backup is writing the video files in two hard disks. When you do the double backup, make sure that there are two hard disks installed. One is read-write disk and the other is redundant disk.

【Length】 Set the time length of each video file. 60minutes is default value.

【PreRecord】 Record 1-30 seconds before the action. (time length is decided by the code stream)

【Record mode】 Set video state: schedule, manual or stop.

Schedule: Record according to the set video type (common, detection and alarm) and time section.

Manual: Click the button and the according channel is recording no matter the channel in any state.

Stop: Click the stop button and the according channel stops recording no matter the channel in any state.

【Period】 Set the time section of common recording, The recording will start only in the set range.

【Record type】 Set recording type: regular, detection or alarm.

Regular: Perform the regular recording in the set time section. The video file type is "R".

Detect: Trigger the "motion detect", "camera mask" or "video loss" signal. When above alarm is set as opening recording, the "detection recording" state is on. The video file type is "M".

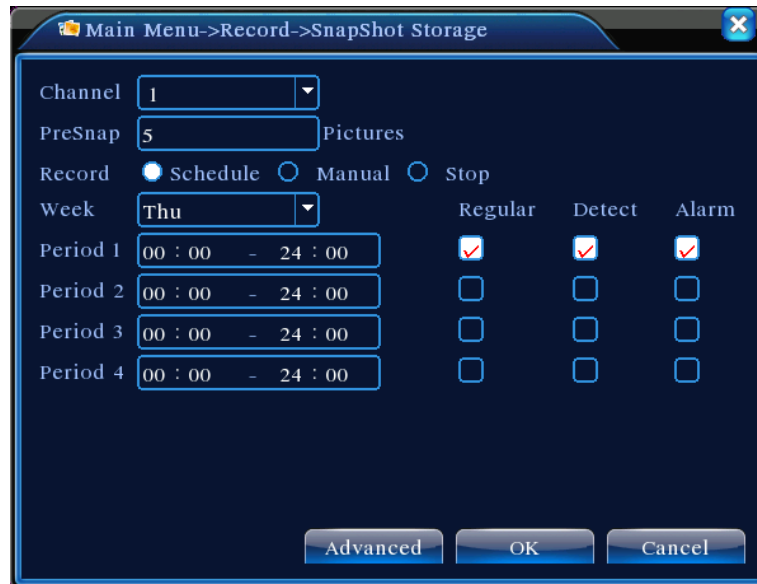
Alarm: Trigger the external alarm signal in the set time section. When above alarm is set as opening recording, the "detection recording" state is on. The video file type is "A".

Note: Refer to chapter 4.3 to set corresponding alarm function.

4.2.2 SNAPSHOT STORAGE

Setup snapshot parameters for different channels. At first time it's set for 24 hours snapshot continuously, pls go to Main Menu->Record->Snapshot Storage for appropriate settings.

Note: If normal snapshot storage, pls setup Snap at Main Menu->Advanced->Snapshot (pls refer to chapter 4.5.1 HDD Manage)



【Channel】 Select the related channel to set, click "all" to set all channels.

【Presnap】 Setup presnap picture quantity before recording, default is 5 pieces.

【Record】 Set record status, "Schedule", "Manual" and "Stop"

Schedule: Realise snapshot according to record type (regular, detect and alarm) and period.

Manual: No matter what the present channel is in a state, once choose "manual" button, it will have snapshot at related channels.

Stop: No matter what the present channel is in a state, once choose "stop" button, it will stop snapshot at related channels.

【Period】 Set normal record period, it only startup Snapshot Storage at set period.

【Type】 Three types: regular, detect and alarm

【Record type】 Three types: regular, detect and alarm

Regular: snapshot at set period

Detect: snapshot at set period when motion detect, video blind and video loss which are preset for snapshot enable.

Alarm: snapshot at set period when alarm in which is preset for snapshot enable.

Note: for related alarm function, pls refer to chapter 4.3.

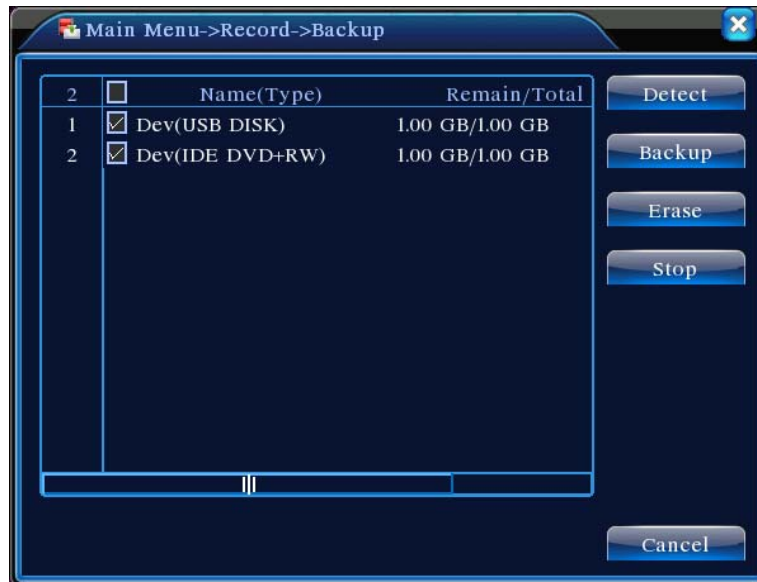
4.2.3 PLAYBACK

Refer to chapter 2.6

4.2.4 BACKUP

You can backup the video files to external storage through setup.

Note: The storage must be installed before the file backup. If the backup is terminated, the already backup can playback individually.



Backup

【Detect】 Detect the storage connected with the DVR such as hard disk or universal disk.

【Erase】 Choose the file to delete and click erasure to delete the file.

【Stop】 Stop the backup.

【Backup】 Click backup button and the dialog box is popped up. You can choose the backup file according to the type, channel and time.



File Backup

Remove: Clear the file information.

Add: Show the file information satisfying the set file attributes.

Start/pause: Click the play button to start the backup and click the pause button to stop the backup.

Cancel: During backup you can exit the page layout to carry out other functions.

4.3 ALARM FUNCTION

Alarm functions include: motion detect, video blind, video loss, alarm input and alarm output.

4.3.1 MOTION DETECTION

When system detects the motion signal that reaches the set sensitivity, the motion detect alarm is on and the linkage function is turned on.

The screenshot shows a configuration window for Motion Detection. The window has a title bar that reads 'Main Menu->Alarm->Motion Detect'. Inside, there are several sections of controls. The top section includes 'Channel' (a dropdown menu set to '1'), 'Enable' (a checked checkbox), 'Sensitivity' (a dropdown menu set to 'Middle'), and 'Region' (a button labeled 'Set'). Below this is a horizontal line. The next section includes 'Period' (a button labeled 'Set'), 'Interval' (a text box with '1' followed by 'Sec.'), 'Alarm Output' (two buttons labeled '1' and '2'), and 'Delay' (a text box with '10' followed by 'Sec.'). Below this is another horizontal line. The next section includes 'Record Channel' (a row of 16 buttons numbered 1 to 16), 'Tour' (a row of 16 buttons numbered 1 to 16), and 'Snapshot' (a row of 16 buttons numbered 1 to 16). Below this is another horizontal line. The next section includes 'PTZ Activation' (a button labeled 'Set'), 'Delay' (a text box with '10' followed by 'Sec.'), 'Show Message' (an unchecked checkbox), 'Send Email' (an unchecked checkbox), 'Buzzer' (an unchecked checkbox), and 'FTP upload' (an unchecked checkbox). At the bottom of the window are three buttons: 'Advanced', 'OK', and 'Cancel'.

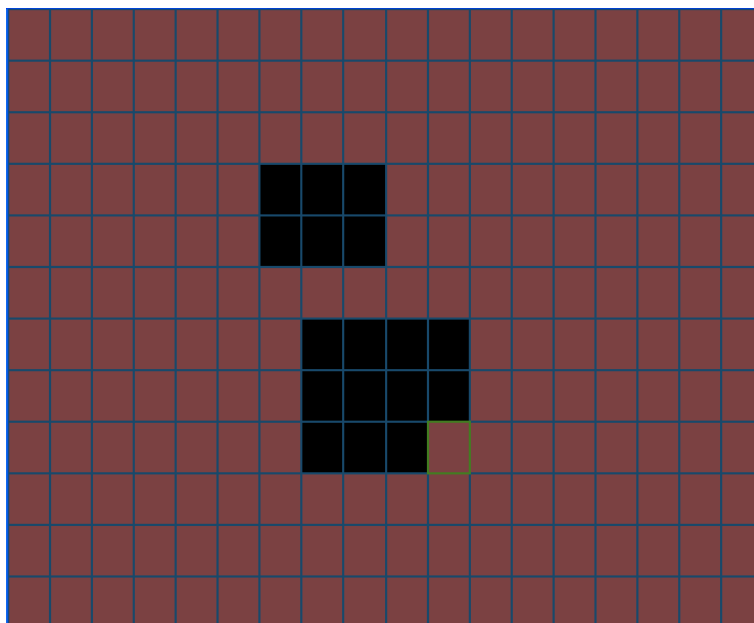
Motion Detect

【Channel】 Choose the set motion detect channel.

【Enable】 ■ means that the motion detect function is on.

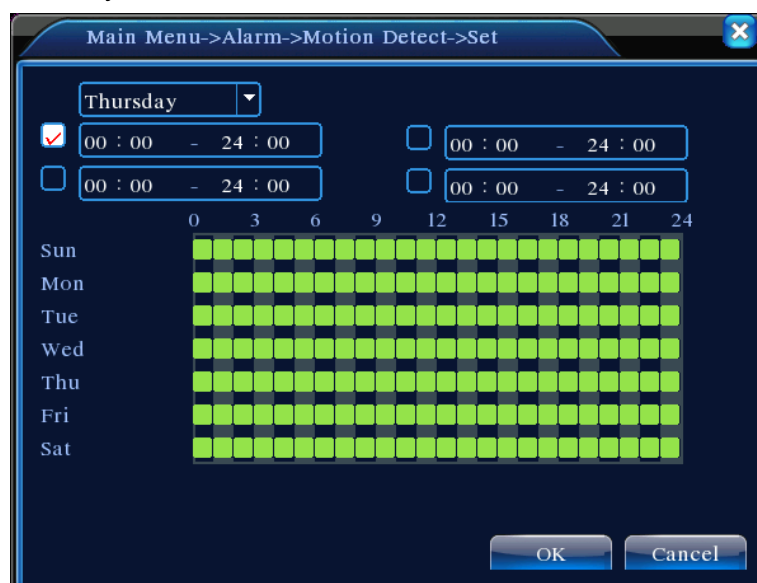
【Sensitivity】 Choose in the six options according to the sensitivity.

【Region】 Click setup and enter the set area. The area is divided into PAL22X18. Green block means the current cursor area. Yellow block means the dynamic detect defensive area. Black block means the unfenced area. You can set the area as followed, Drag the mouse and draw the area.



Region

【Period】 Trigger the motion detect signal in the set time section. You can set according to week or set uniformly. Each day is divided into four time sections.■ means the set valid.



set the time section

【Interval】 Only one alarm signal is turned on even there are several motion detect signals in the set interval.

【Alarm output】Start the external equipment of corresponding linkage alarm when the motion detect alarm is turned on.

【Delay】 Delay a few moments and stop when the alarm state is turned off. The range is 10~300 seconds.

【Record channel】 Choose the recording channel (multiple option supportive). Trigger the video signal when the alarm is turned on.

Note:Set in the [recording setup] and perform the linkage recording. Start detecting video files

in the corresponding time section.

【Tour】 ■ means that the selective channel is single window alternate patrol preview. The interval is set in the [MainMenu]>[System] > [Tour].

【Snapshot】 Choose record channels,when alarm happens,system triggers related channels for snapshot signal.

Note:For Snapshot activation,pls go to set period,detect and alarm enable at MainMenu->Record->Record config,

【PTZ Activation】 Set the PTZ activation when the alarm is turned on.

Note:PTZ activation is set in the [shortcut menu] >[PTZ control]. Set the patrol between spots, trail patrol and so on.



PTZ Activation

【Delay】 When alarm is over,recording will last some seconds(10~300sec),then stop.

【Show message】 Pop the alarm information dialog box in the local host computer screen.

【Send EMAIL】 ■ means sending an email to user when the alarm is turned on.

Note:Set in the [NetService] and send email.

4.3.2 VIDEO BLIND

When the video image is influenced by the environment such as bad brightness or reaching the set sensitivity parameter, the camera mask function is turned on and the linkage function is turned on.



Video Blind

Set method: refer to chapter 4.3.1. Motion detect

Note:"Advanced" button is the same as rightclick.

4.3.3 VIDEO LOSS

When the equipment can not obtain the channel video signal, the video loss alarm is turned on and the linkage function is turned on.



Video loss

Set method: refer to chapter 4.3.1. Motion detect

Note:"Advanced" button is the same as rightclick.

4.3.4 ALARM INPUT

When the equipment obtains the external alarm signal, the alarm function is turned on.



Alarm input

Set method: refer to chapter 4.3.1. Motion detect

Note: "Advanced" button is the same as rightclick.

4.3.5 ALARM OUTPUT

Refer to chapter 2.8

4.3.6 ABNORMAL

Analyzing and inspecting current software and hardware of the device: When some abnormal events happen, the device will make a relative answer such as show message and buzzer.



Abnormal

- 【Event Type】 selecting abnormality you want to inspect
- 【Enable】 Select it to make sure abnormal function workable
- 【Show message】 Automatically alarm cue dialog box come out of the main screen
- 【Buzzer】 Device will have two long nosie “di di” while alarm is happening

4.4 SYSTEM SETUP

Set the system parameters such as **General,Encode,NetWork,NetService,GUI display,PTZ config, RS232 and Tour setup.**

4.4.1 GENERAL



General setup

【System time】 Set the system data and time.

【Date format】 Choose the data format: YMD, MDY, DMY.

【Date Separator】 Choose list separator of the data format.

【Time Format】 Choose time format: 24-hour or 12-hour.

【Language】 English,French,Portugueses,Russian,Italian,S-Chinese,
T-Chinese,Spanish,Thai,Greek,Japanese,German,Polish.

【HDD full】 Choose stop record: Stop recording when the hard disk is full.

Choose overwrite: Cover the earliest recording files and continue recording when the
hard disk is full.

【DVR No.】 Only when the address button in the remote controller and the corresponding DVR
number is matched, the remote operation is valid.

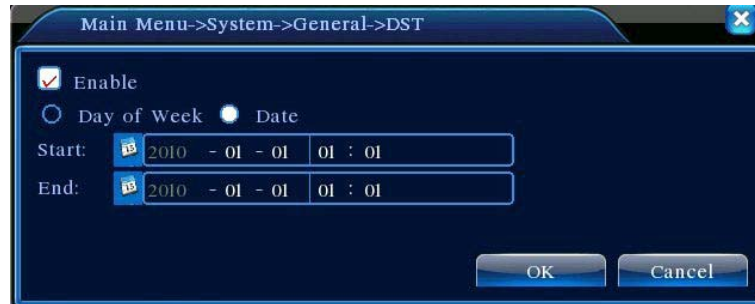
【Video Standard】 PAL or NTSC.

【Auto Logout】 Set the latency time in 0-60. 0 means no latency time.

【DST】 Choose the summer time option and pop the dialog box as followed.



DST (week)



DST (date)

4.4.2 ENCODE SETUP

Set the video/audio code parameter: video file, remote monitoring and so on. Set every independent channel's coding parameter in the left part, and set the combine encode parameter in the right part.

Note: Combine encode introduces video compression technique which combines and compresses multi-channel's video to a special channel. Applying for multi-channel playback simultaneously, Dial-up multi-channel real-time monitor, mobile monitor and so on.



Encode setup

【Channel】 Choose the channel number.

【Compression】 Standard H.264 main profile.

【Resolution】 Resolution type:D1/ HD1/CIF / QCIF.

【Frame Rate】 P:1 frame/s~25 frame/s; N: 1 frame/s~30 frame/s

【Bit Rate Type】 You can choose limited code stream or variable code stream. When you choose the variable code stream there are six image quality options.

【Bit Rate】 Set the code stream value to modify the image quality. The larger code stream value the better image quality.

D1 (1000~1500kbps) ,CIF (384~1500kbps) , QCIF(64~512kbps)


【Video/Audio】 When the icons are all in reverse displayed, the video file is video and audio multiplex stream.

Combine Enable

【Combine Enable】 When the icons are all in reverse displayed, opening combination coding functions.

【Mode】 multi-channel playback is used in all channels playback simultaneously, and the narrowband transmission is used in multi-channel real-time remote monitoring simultaneously at narrowband state, especially used in mobile monitor.

4.4.3 NETWORK SETUP



Network

【Net Card】 You can choose cable network card or wireless network card.

【DHCP Enable】 Obtain IP address automatically(not suggested)

Note: DHCP server is preinstalled.

【IP address】 Set the IP address. Default: 192.168.1.10.

【Subnet mask】 Set the subnet mask code. Default: 255.255.255.0.

【Gateway】 Set the default gateway. Default: 192.168.1.1.

【DNS setup】 Domain Name Server. It translates the domain name into IP address. The IP address is offered by network provider. The address must be set and reboot then it works.

【TCP port】 Default: 34567.

【HTTP port】 Default: 80.

【HS Download】

【Transfer Policy】 There are three strategies: self-adaption, image quality precedence and fluency precedence. The code stream will adjust according to the setup. Self-adaption is the tradeoff between the image quality precedence and fluency precedence. Fluency precedence and self-adaption are valid only when the assistant code stream is turned on. Otherwise image quality precedence is valid.

4.4.4 NETSERVICE

Choose the network service option and click the set button to configure the advanced network functions or double click the service button to configure the parameters.



Net Service

【PPPoE setup】



PPPOE

Input the user name and password that ISP (Internet service provider) provides. After saving it reboot up your system. Then the DVR will build a network connection based on PPPoE. The IP address will change into dynamic IP address after above operation is well done.

Operation: After PPPoE dialing successfully look up the IP address in the [IP address] and obtain the current IP address. Then use this IP address to visit the DVR through user port.

【NTP setup】

NTP

The NTP server must be installed in the PC.

Host computer IP: Input the IP address installed NTP server.

Port: Default: 123. You can set the port according to NTP server.

Time zone: London GMT+0 Berlin GMT +1 Cairo GMT +2 Moscow GMT +3 New Delhi GMT +5 Bangkok GMT +7 Hongkong Beijing GMT +8 Tokyo GMT +9 Sydney GMT +10 Hawaii GMT-10 Alaska GMT-9 Pacific time GMT-8 American mountain time GMT-7 American mid time GMT-6 American eastern time GMT-5 Atlantic time GMT-4 Brazil GMT-3 Atlantic mid time GMT-2.

Update Period: The same with the NTP server check interval. Default: 10minutes.

【EMAIL setup】

If the alarm is turned on or the alarm linkage photos are taken, send an email about the alarm information and the photos to appointed address.

EMAIL

SMTP server: Email server address. It could be an IP address or domain name. Domain name can

be translated only it is the correct DNS configuration.

Port:Email server port number.

SSL:Decide whether using Secure Socket Layer protocol to login.

User Name:Apply the email server user name.

Password:Input the password corresponding to the user.

Sender:Set the email sender address.

Receiver:Send the email to appointed receivers when the alarm is turned on. You can set three receivers at most.

Title:You can set as you wish.

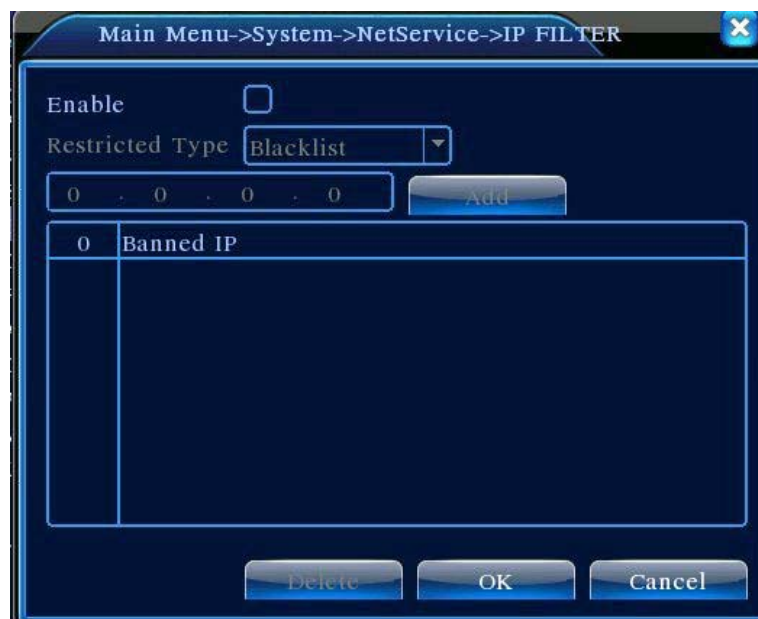
【IP Filter setup】

When choosing the white list, only the listed IP address can connect the DVR. The 64 IP addressed are supportive in the list.

When choosing the black list, the listed IP address can not connect the DVR. The 64 IP addressed are supportive in the list.

You can delete the set IP address by √ in the options.

Note: When the same IP address is in the white and black list at the same time, the black list precedence is higher.



IP FILTER

【DDNS】

It is the abbreviation of dynamic domain name server.

Local domain name: Provide the domain name registered by DDNS.

User name: Provide the account registered by DDNS.

Password: Provide the password registered by DDNS.

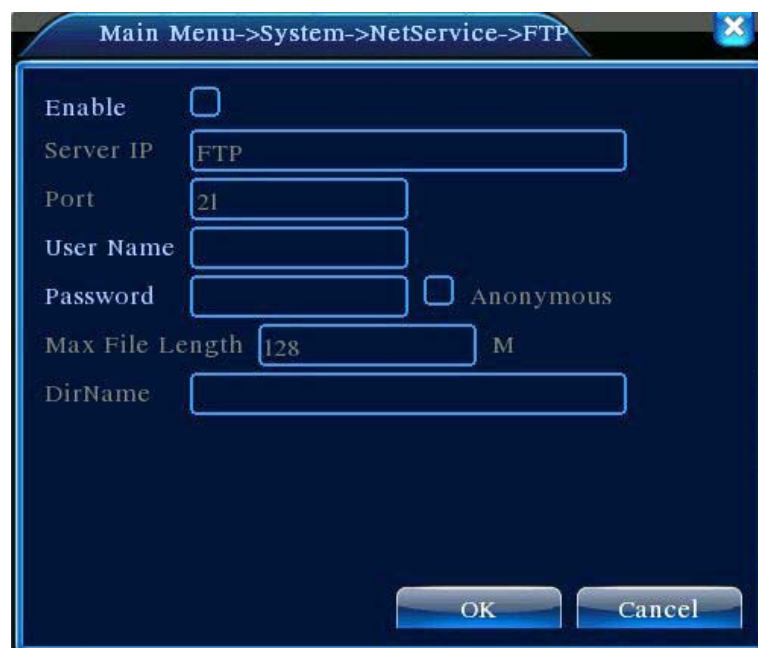
When the DDNS is successfully configured and start, you can connect the domain name in the IE address column to visit.

Note: The DNS setup must be configured correctly in the network setup.



DDNS setup

【FTP setup】 FTP is available only when alarm happens, or alarm activates record and snapshot, it will upload related record and snapshot pictures to FTP server.



FTP setup

【Server IP】 IP address for FTP server

【Port】 Domain Port of FTP, default 21

【User Name】 User name of FTP

【Password】 Password of user

【Max File Length】 Max length for upload files at every packed, default 128M

【DirName】 Directory of uploading files

【Wireless Config】 ADSL through 3G net card,use CMS to visit and config the device

A screenshot of a 'Wireless Config' dialog box. The title bar shows the navigation path: 'Main Menu->System->NetService->Wireless Config'. The dialog contains several fields: 'Enable' with a checked checkbox, 'Type' with a dropdown menu set to 'AUTO', 'Wireless AP' with a text box containing 'AccessPoint', 'Dial Number' with a text box containing '#777', 'User Name' with a text box containing 'ctnet@mycdma.c', 'Password' with a masked text box (dots), and 'IP Address' with a text box containing '0 . 0 . 0 . 0'. At the bottom right are 'OK' and 'Cancel' buttons.

Wireless Config

【Enable】 Choose Enable to make all settings available

【Type】 Dial type, default AUTO

【Wireless AP】 3G access point, default is OK

【Dial Number】 3G Dial Number, default is OK

【User Name】 User name of 3G

【Password】 Password of dial user

【IP Address】 IP address, got from dial

【Mobile Monitor Setup】

To visit the device by mobile,pls make a router mapping of this port and use CMS to monitor and operate it by protocol.

A screenshot of a 'Mobile Monitor Setup' dialog box. The title bar shows the navigation path: 'Main Menu->System->NetService->Mobil'. The dialog contains two fields: 'Enable' with an unchecked checkbox and 'Port' with a text box containing '34599'. At the bottom right are 'OK' and 'Cancel' buttons.

Mobile Monitor Setup

【Enable】 Select it to make sure abnormal function workable

【Port】 It's a port of mobile monitoring which you need to make a router mapping of if want to visit it by mobile

【UPNP】 UPNP protocol can auto port forwarding on router, make sure UPNP is running on router before use it.



【Enable】 Choose Enable to make sure all UPNP settings available

【HTTP】 Route will automatically distribute HTTP port for the device,when IE viewing,it need this port(eg. 60.12.9.26:66)

【TCP】 Router will automatically distribute TCP port for the device,when monitoring via CMS,it need this port.

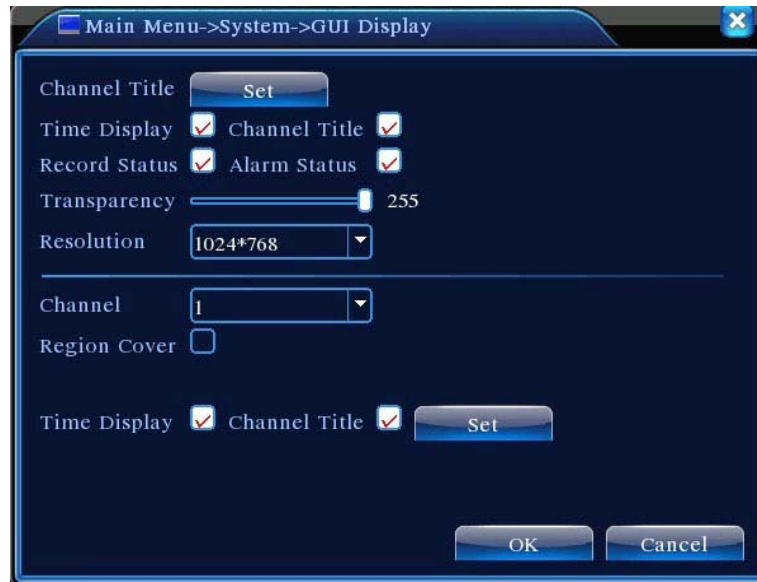
【MobilePort】 Router will automatically distribute Mobile Port for the device,when mobile monitor,it need this port.

4.4.5 GUI DISPLAY

Configure the video output parameters including the front output mode and code output mode.

Front output: In the local preview mode include: channel title, time display, channel title, record status, alarm status,bitrate info, transparency and region cover.

Code output: In the network surveillance and video file mode include: channel title, time display, channel title, record status, alarm status,bitrate info, transparency and region cover.



GUI Display

【Channel Title】 Click the channel name modify button and enter the channel name menu. Modify the channel name. The 16 Chinese characters and 25 letters are supportive.

【Time Display】 means the selective state. Display the system data and time in the surveillance window.

【Channel Title】 means the selective state. Display the system channel number in the surveillance window.

【Record Status】 means the selective state. Display the system recording status in the surveillance window.

【Alarm Status】 means the selective state. Display the system alarm status in the surveillance window.

【Bitrate info】 means the selective state. The ninth window displays the code stream information in the nine-window preview status.

【Transparency】 Choose the background image transparency. The range is 128~255.

【Resolution】 set display resolution.

【Channel】 Choose the set code output channel number.

【Region Cover】 means the selective state. Click the cover area button and enter the corresponding channel window. You can cover the arbitrary using mouse. (Black region is for output)

【Time display】 and 【Channel Title】

4.4.6 PTZ SETUP

PTZ Device		RS485 Device	
Channel	1		
Protocol	PELCOD	NONE	
Address	1	1	
Baudrate	9600	9600	
Data Bits	8	8	
Stop Bits	1	1	
Parity	None	None	

PTZ setup

【Channel】 Choose the dome camera input channel.

【Protocol】 Choose the corresponding dome protocol. (PELCOD as an example)

【Address】 Set as the corresponding dome address. Default: 1. (Note: The address must be consistent with the dome address.)

【Baudrate】 Choose the corresponding dome baud rate length. You can control the PTZ and vidicon. Default: 115200.

【Data bits】 Include 5-8 options. Default: 8.

【Stop bits】 Include 2 options. Default: 1.

【Parity】 Include odd check, even check, sign check, blank check. Default: void.

4.4.7 RS232 SETUP

Function	Console
Baudrate	115200
Data Bits	8
Stop Bits	1
Parity	None

RS232 setup

【Serial Port Function】 Common serial port is used to debug and update program or set up specific

serial port.

【Baud rate】 Choose the corresponding baud rate length.

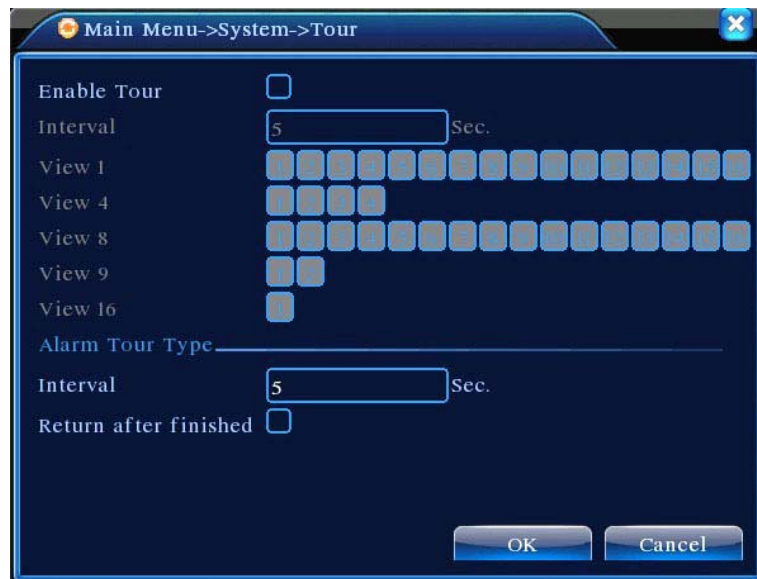
【Data bits】 Include 5-8 options.

【Stop bits】 Include 2 options.

【Parity】 Include odd, even, mark, space.

4.4.8 TOUR SETUP

Set the patrol display. ■ means that the tour mode is turned on. You can choose the single window, four windows, nine windows, sixteen windows patrol display or single display.



tour setup

【interval】 Set the patrol switch interval. The set range is 5-120 seconds.

Note:  /  means turn off/on the patrol.

4.5 ADVANCED

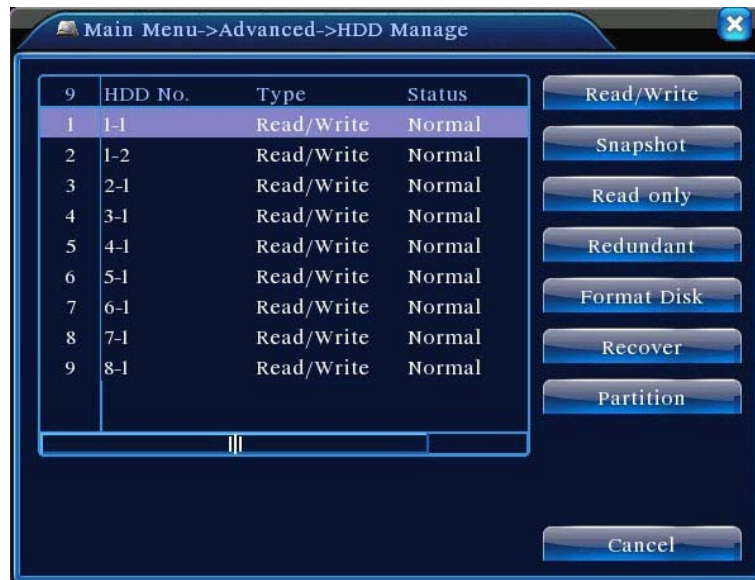
4.5.1 HDD MANAGE

Configure and manage the hard disk. The menu displays current hard disk information: hard disk number, input port, type, status and overall capability. The operation include: setup the write-read disk, read-only disk, redundant disk, hard disk format, resume default. Choose the hard disk and click the right function button to execute.

Note: Read/Write Disk: The equipment can write or read data.

Read-only Disk: The equipment can read data but can not write data.

Redundant Disk: Double backup the video files in the write-read disk.



HDD Manage

4.5.2 ACCOUNT

Manage the user purview.

- Note:**
1. The character length is 8 bytes at most for the following user and user team name. The blank ahead or behind the character string is invalid. The middle blank in the character string is valid. Legal characters include: letter, number, underline, subtraction sign, dot.
 2. There is no limit in the user and user group. You can add or delete the user group according to user definition. The factory setup include: user\admin. You can set the team as you wish. The user can appoint the purview in the group.
 3. The user management include: group/ user. The group and user name can not be the same. Each user only belongs to one group.



Account

【Modify User】 Modify the existed user attribute.

【Modify Group】 Modify the existed team attribute.

【Modify Password】 Modify the user password. You can set 1-6 bit password. The blank ahead or behind the char string is invalid. The middle blank in the char string is valid.

Note: The user who possess the user control purview can modify his/her own or other users password

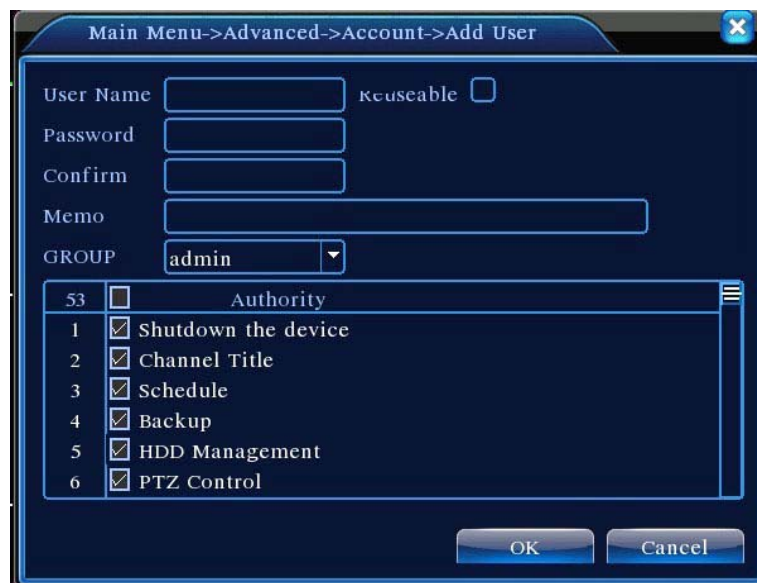


Modify Password

【Add user】 Add a user in the team and set the user purview. Enter the menu interface and input the user name and password. Choose the team and choose whether cover using the user. Cover using means that the account can be used by multiple users at the same time.

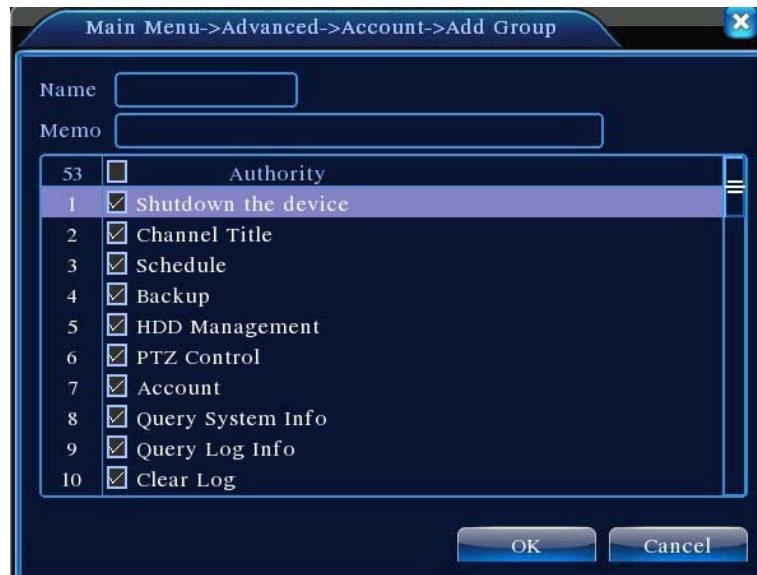
Once choose the team the user purview is the subclass of the team.

We recommend that the common user's purview is lower than the advanced user.



add user

【Add Group】 Add a user team and set the purview. There are 36 different purviews: shut down the equipment, real time surveillance, playback, recording setup, video file backup and so on.



Add Group

【Delete User】 Delete the current user. Choose the user and click delete user button.

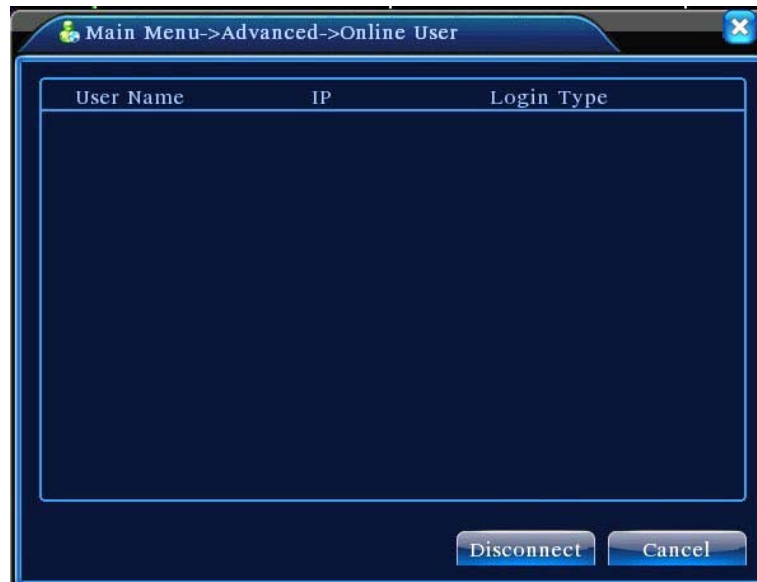
【Delete Group】 Delete the current group. Choose the group and click delete group button.



Delete Group

4.5.3 ONLINE USER

Look up the network user information in the local DVR. You can choose the network user and cut the connection. Then the user is locked until next boot-strap.



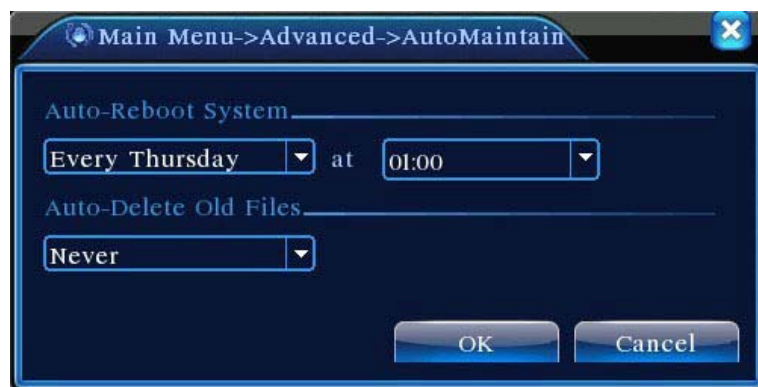
Online User

4.5.4 TV ADJUST

Refer to chapter 3.1

4.5.5 AUTO MAINTAIN

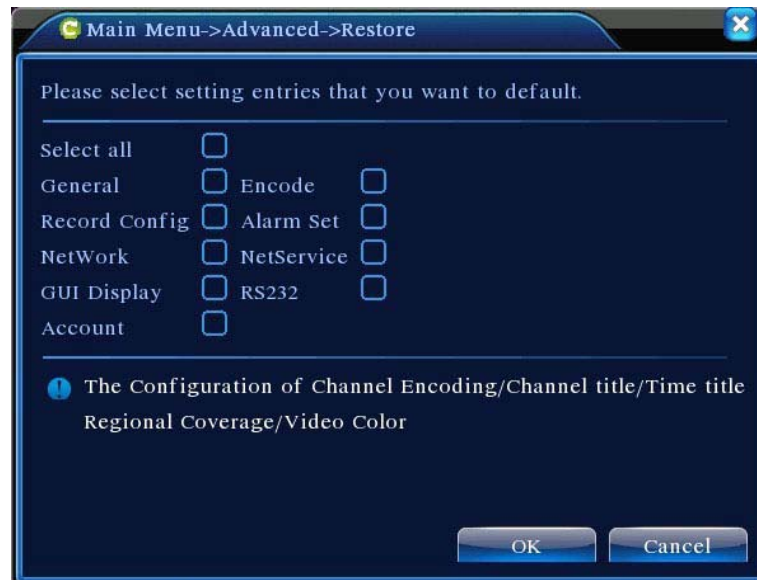
The user can set the auto reboot time and auto file deleting time limit.



Auto maintain

4.5.6 RESTORE

The system restore to the default setup. You can choose the items according to the menu.



Restore

4.5.7 UPGRADE



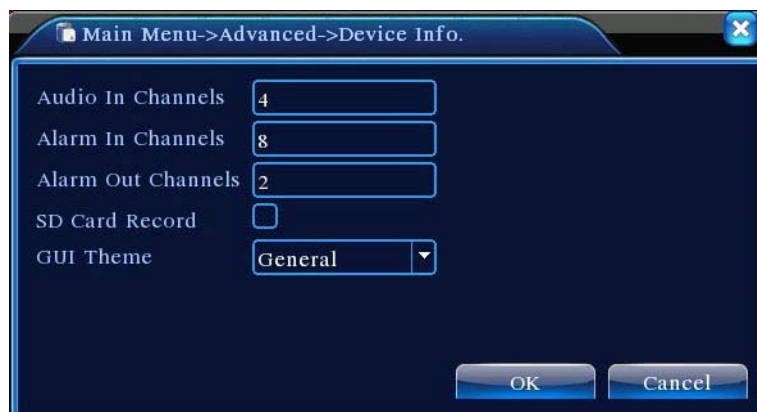
Upgrade

【Upgrade】 choose USB interface.

【Upgrade file】 choose the file which needs upgraded.

4.5.8 DEVICE INFO.

Provide device interface info like audio in, alarm in/out to be conveniently used for user.



Device Info.

4.6 INFO.

4.6.1 HDD INFO.

Display the hard disk state: hard disk type, overall capability, residual capability, the recording time

and so on.



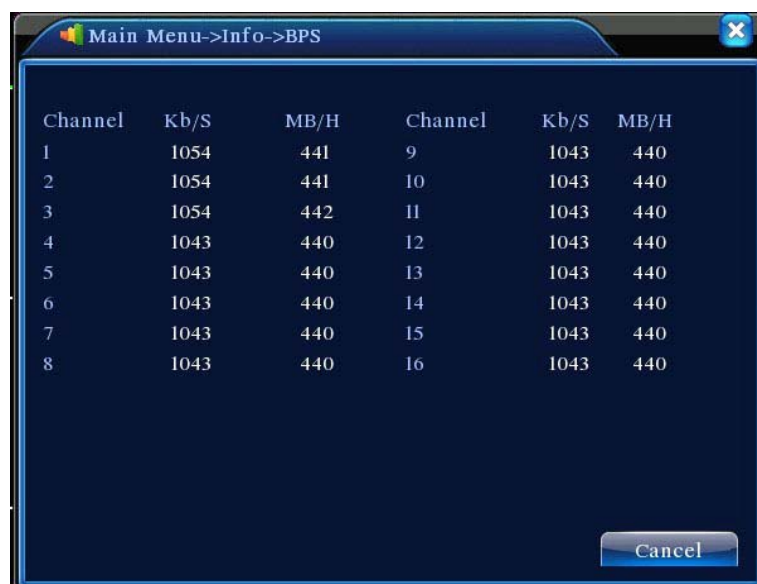
HDD Info

Clue:○ means that the hard disk is normal. X means that the hard disk is broken-down.- means that there is no hard disk. If the user need to change the damaged hard disk, you must shut down the DVR and take up all the damaged hard disks,then install a new one.

* behind serial number means the current working disk such as 1*. If the corresponding disk is damaged, the information will show “? ”.

4.6.2 BPS

Display the code stream (Kb/S) and hard disk capability (MB/H) in real time. It displays as the wave sketch map.



BPS

4.6.3 LOG

Look up system log according to the set mode.

Log information include: system operation, configuration operation, data management, alarm affair,

recording operation, user management, file management and so on. Set the time section to look up and click the look up button. The log information will display as a list. (one page is 128 items) Press **Page up** or **Page down** button to look up and press **delete** button to clear all the log information.

The screenshot shows a window titled "Main Menu->Info->LOG". It contains a search interface with the following fields and buttons:

- Type:** A dropdown menu set to "All".
- Start Time:** A date and time field showing "2010 - 08 - 12 00 : 00 : 00".
- End Time:** A date and time field showing "2010 - 08 - 13 00 : 00 : 00".
- Buttons:** "Search" and "Next Page".

Below the search fields is a table of log entries:

	Log Time	Type	LOG
30			
1	2010-08-12 10:31:49	Reboot	2000- 0-00 00:00:00
2	2010-08-12 10:31:49	Log In	User default Log
3	2010-08-12 10:31:50	RecoverTime	2010-07-31 11:44:28
4	2010-08-12 10:32:30	Log Out	User default Log
5	2010-08-12 10:32:30	Log In	User admin Log
6	2010-08-12 10:32:38	Save Configuratio	Location
7	2010-08-12 10:32:38	Save Configuratio	Regular
8	2010-08-12 10:32:39	Shut Down	2010- 8-12 10:32:39

At the bottom of the window are "Remove" and "Cancel" buttons.

LOG

4.6.4 VERSION

Display the basic information such as hardware information, software edition, issue data and so on.

The screenshot shows a window titled "Main Menu->Info->Version". It displays the following information:

- Record Channel:** 16
- Extra Channel:** 0
- Alarm In:** 8
- Alarm Output:** 2
- System:** JF2.00.T00
- Build Date:** 2010-07-31 11:34:49
- Status:** 34

An "OK" button is located at the bottom right of the window.

Version

4.7 SHUT DOWN

Refer to chapter 3.2

5 FAQ AND MAINTENANCE

5.1 FAQ

If the problems are not listed, please contact the local service or call the HQ service.
We are willing to offer the service.

1、 The DVR can not boot up normally.

Possible reasons are as follows:

- 1 The power supply is not correct.
- 2 Switch power supply line is not in good connection.
- 3 Switch power supply is damaged.
- 4 The program updating is wrong.
- 5 The hard disk is damaged or the hard disk lines are broken.
- 6 The front panel is damaged.
- 7 The main board of the DVR is damaged.

2、 The DVR reboots automatically or stops working after booting up a few minutes.

Possible reasons are as follows:

- 1 The input voltage is not stable or too low.
- 2 The hard disk is damaged or the hard disk lines are broken.
- 3 The power of the switch power supply is low.
- 4 Frontal video signal is not stable.
- 5 Bad heat radiator or too much dust or bad running circumstance for the DVR.
- 6 The hardware of the DVR is damaged.

3、 System can not detect hard disk.

Possible reasons are as follows:

- 1 The hard disk power supply line is not connected.
- 2 The cables of the hard disk are damaged.
- 3 The hard disk is damaged.
- 4 The SATA port of main board is damaged.

4、 There are no video outputs in single channel, multiple channels and all channels.

Possible reasons are as follows:

- 1 The program is not matched. Please update the program.
- 2 The image brightness is all 0. Please restore the default setup.
- 3 There is no video input signal or the signal is too weak.

- 4 The channel protection or the screen protection is set.
- 5 The hardware of the DVR is damaged.

5、 Real-time image problems such as the image color or the brightness distortion.

Possible reasons are as follows:

- 1 When using the BNC output, the option between the N mode or PAL mode is wrong and the image becomes black and white.
- 2 The DVR is not matched the monitor impedance.
- 3 The video transmission distance is too far or the loss of the video transmission line is too large.
- 4 The color and brightness setting of the DVR is wrong.

6、 I can not find the video files in local playback mode.

Possible reasons are as follows:

- 1 The data line of the hard disk is damaged.
- 2 The hard disk is damaged.
- 3 Update the different program with the origin program files.
- 4 The video files to look up are covered.
- 5 The recording is not on.

7、 The local video is not clear.

Possible reasons are as follows:

- 1 The image quality is too bad.
- 2 The reading program is wrong. Reboot up the DVR.
- 3 The data line of the hard disk is damaged.
- 4 The hard disk is damaged.
- 5 The hardware of the DVR is damaged.

8、 There is no audio signal in the surveillance window.

Possible reasons are as follows:

- 1 It is not an active tone arm.
- 2 It is not an active sound box.
- 3 The audio lines are damaged.
- 4 The hardware of the DVR is damaged.

9、 There is audio signal in the surveillance window but no audio signal in the playback state.

Possible reasons are as follows:

- 1 Setting issues: the audio option is not chosen.

- 2 The according channel is not connected with the video.

10、The time is wrong.

Possible reasons are as follows:

- 1 Setting is wrong..
- 2 The battery is in bad connection or the voltage is too low.
- 3 The oscillation is damaged.

11、The DVR can not control the PTZ.

Possible reasons are as follows:

- 1 There is something wrong with the frontal PTZ.
- 2 The setting, connection or the installation of the PTZ decoder is not correct.
- 3 The connections are not correct.
- 4 The PTZ setting of the DVR is not correct.
- 5 The protocols of the PTZ decoder and the DVR are not matched.
- 6 The address of the PTZ decoder and the DVR are not matched.
- 7 When multiple decoders are connected, the far port of the PTZ decoder line A(B) must connect a 120Ω resistance to reduce the reflection otherwise the PTZ control is not stable.
- 8 The distance is too far.

12、The motion detect is not working,

Possible reasons are as follows:

- 1 The time range set is not correct.
- 2 The motion detect area set is not correct.
- 3 The sensitivity is too low.
- 4 Limited by some hardware edition.

13、I can not login via web or CMS.

Possible reasons are as follows:

- 1 The system is windows 98 or win me. We recommend updating to windows 2000sp4 or higher Version or installing the software for low edition.
- 2 ActiveX is hold back.
- 3 The version is not exceeded dx8.1. Update the display card driver.
- 4 Network connection failure.
- 5 Network setting issues.
- 6 Invalid password or user name.
- 7 The CMS is not matched the DVR program version.

14、The image is not clear or there is no image in network preview state or video

file playback state.

Possible reasons are as follows:

- 1 Network is not stable.
- 2 The user machine is resource limited.
- 3 Choose the play-in-team mode in the network setup of DVR.
- 4 The region shelter or channel protection is set.
- 5 The user has no surveillance purview.
- 6 The real-time image of the hard disk recording machine itself is not clear.

15、Network connection is not stable.

Possible reasons are as follows:

- 1 Network is not stable.
- 2 IP address is conflicted.
- 3 MAC address is conflicted.
- 4 The net card of the DVR is bad.

16、There is something wrong with the USB backup or writing a CD.

Possible reasons are as follows:

- 1 The rewritable machine and the hard disk are shared the same data lines.
- 2 The data is too much. Please stop recording and backup.
- 3 The data exceeds the backup storage.
- 4 The backup equipment is not compatible.
- 5 The backup equipment is damaged.

17、The keyboard can not control the DVR.

Possible reasons are as follows:

- 1 The serial port of the DVR is not set correctly.
- 2 The address is not correct.
- 3 When multiple transformers are connected, the power supply is not large enough. Please give each transformer individual power supply.
- 4 The distance is too far.

18、Alarm can not be recessional.

Possible reasons are as follows:

- 1 The setting of the alarm is not correct.
- 2 The alarm output is turned on manually.
- 3 The input machine is damaged or the connections are not correct.
- 4 There are some problems for specific program edition, Please update the program.

19、 Alarm is not working.

Possible reasons are as follows:

- 1 The setting of the alarm is not correct.
- 2 The connection of the alarm is not correct.
- 3 The alarm input signal is not correct.
- 4 A alarm is connected with two loops synchronously.

20、 The remote controller is not working,

Possible reasons are as follows:

- 1 The remote control address is not correct.
- 2 The remote control distance is too far or the angle is too large.
- 3 The battery is used up.
- 4 The remote controller or the front panel of the recording machine is damaged.

21、 The storage time is not enough.

Possible reasons are as follows

- 1 Front vidicon quality is bad. The lens is too dirty. The vidicon is in backlighting installation.
- 2 The hard disk capability is not enough.
- 3 The hard disk is damaged.

22、 The downloading files can not play.

Possible reasons are as follows:

- 1 There is no media player.
- 2 There is no DX8.1 software or higher edition.
- 3 There is no DivX503Bundle.exe file to play AVI video files.
- 4 The DivX503Bundle.exe and ffdshow-2004 1012 .exe files must be installed in the windows xp system.

23、 I can not remember the advanced code or network code in the local menu operation.

Please contact the local service or call the HQ service. We will offer the service according the machine type and the program edition.

5.2 MAINTENANCE

- 1 Please brush printed circuit boards, connectors, fans, machine box and so on regularly.
- 2 Please keep the grounding well done to prevent the video or audio signal interfered and the DVR from static or inductive electricity.

- 3 Do not pull out the video signal line or RS-232 port or RS-485 port with the power on.
- 4 Do not use the TV in the local video output port(VOUT) of DVR. It will damage the video output circuit easily.
- 5 Do not turn off the switch directly. Please use the turn-off function in the menu or press the turn-off button in the panel (3 seconds or longer) to protect the hard disk.
- 6 Please keep the DVR away from heat resource.
- 7 Please keep the DVR ventilated for better heat radiator.

Please check the system and maintain regularly.